



LANBI

Customized machines

MISSION & QUALITY

The management of LANBI, a company dedicated to the design and manufacture of special machine, declares its **commitment to Quality**, continuous improvement of all its processes and compliance with legal and regulatory requirements.

LANBI's Strategic Plan for the 2021-2023 period aims to satisfy the needs and expectations of its customers, its professional team, its shareholders and society in general. The frame of reference to establish and review **the quality objectives is the ISO 9001 standard**, being the **EFQM Total Quality** model the future frame of reference of our management.

LANBI will integrate these 3 complementary activities into a single system in the medium term:

- Quality
- Environment
- Occupational hazards

The commitment of the management of LANBI to Total Quality is reflected in the effort made to provide all the necessary means at its disposal to enhance this culture: communication, training, funds, time, support, etc..

Industrial Manager has been appointed as the management representative to supervise the quality management system, being Quality Manager, in charge of directing the system.

The management will periodically review the quality management system to ensure its suitability, adequacy and continued effectiveness.



LAN-BI, S.A.

JON ORTUETA ZUBIAURRE

PRESIDENT Mendaro, April 23, 2021